

# OUR MOBILE APP

## About Our Practice

Digital maps, staff profiles & more

## Patient Education

References, videos & learning guides

## Medication Savings

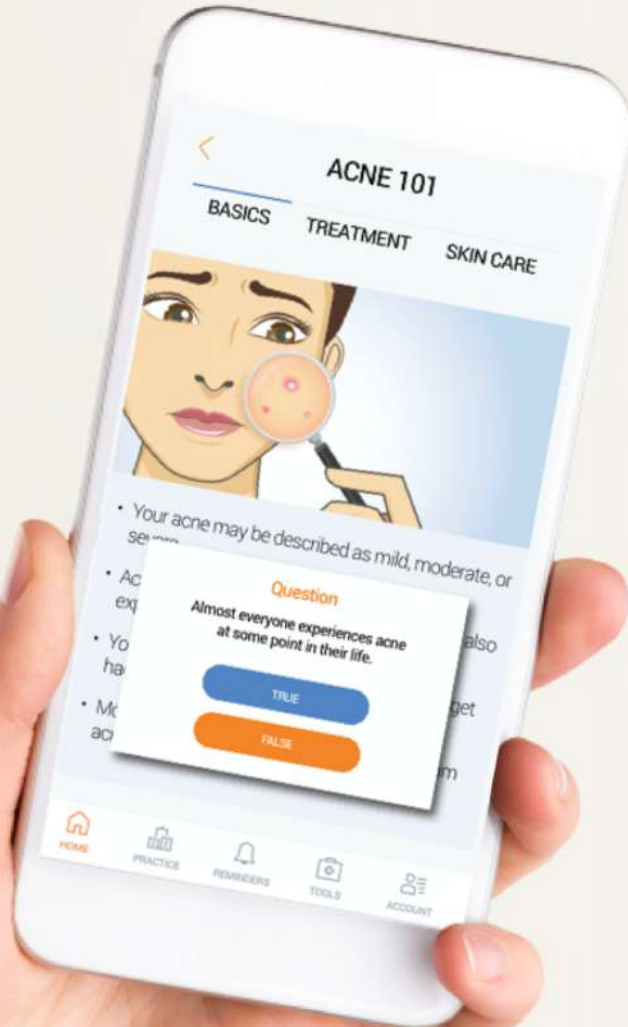
Access to Rx savings and support

## Reminders

Helpful tips and updates

## Notes

Take notes or document questions for your next visit



# DOWNLOADING THE MOBILE APP

- **Step 1** – Download the “Vivacare” app from the Apple App Store or Google Play



- **Step 2** - Select “Get Started”
- **Step 3** - Enter our code  
(Or search by last name)
- **Step 4** - Select your physician/provider and the reason for your visit.

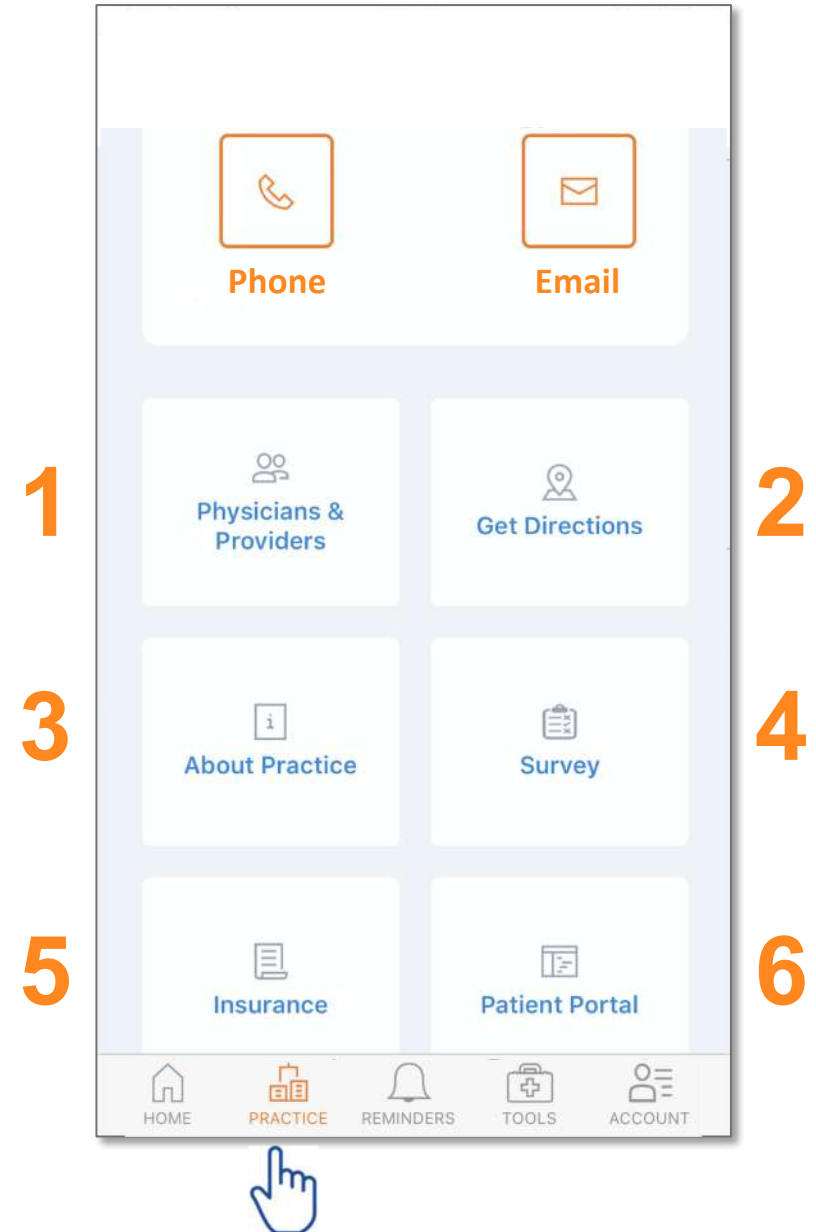
**After enrolling, you will view our recommended resources**

The Vivacare app welcome screen features an orange circular logo with a white caduceus at the top. Below it, a white box contains the text: "This service has been recommended by your physician or medical provider to help you better understand and manage your care. Key features include:". Underneath, there are two rows of blue links: "PATIENT EDUCATION SELF-CARE TOOLS" and "TIPS & REMINDERS MEDICATION SAVINGS". A blue "GET STARTED" button is highlighted with an orange dashed oval. At the bottom, the text "Already have an account?" is followed by an orange "LOG IN" button.

The Vivacare app code entry screen has a white box at the top with the text: "Enter the code you received from your physician or medical provider:". Below this is an orange "Enter Code Here" button. Further down is an orange "SUBMIT" button. At the bottom, the text "Don't have a code?" is followed by "Enter the last name of your physician or medical professional" and a white text input field. An orange "SUBMIT" button is at the very bottom.

# “PRACTICE” – PRACTICE DETAILS

- 1 Staff Profiles
- 2 Locations & Driving Directions
- 3 About the practice
- 4 Patient survey
- 5 Insurance, billing & payment information
- 6 Link to the patient portal



# “HOME”

## 1 Recommended Patient Education Resources

- Scroll across the top row to view your selected topics
- Click on the image to view the primary content
- Click on the “More” button to view additional resources
- Add topics by selecting the “+” button

## 2 Medications

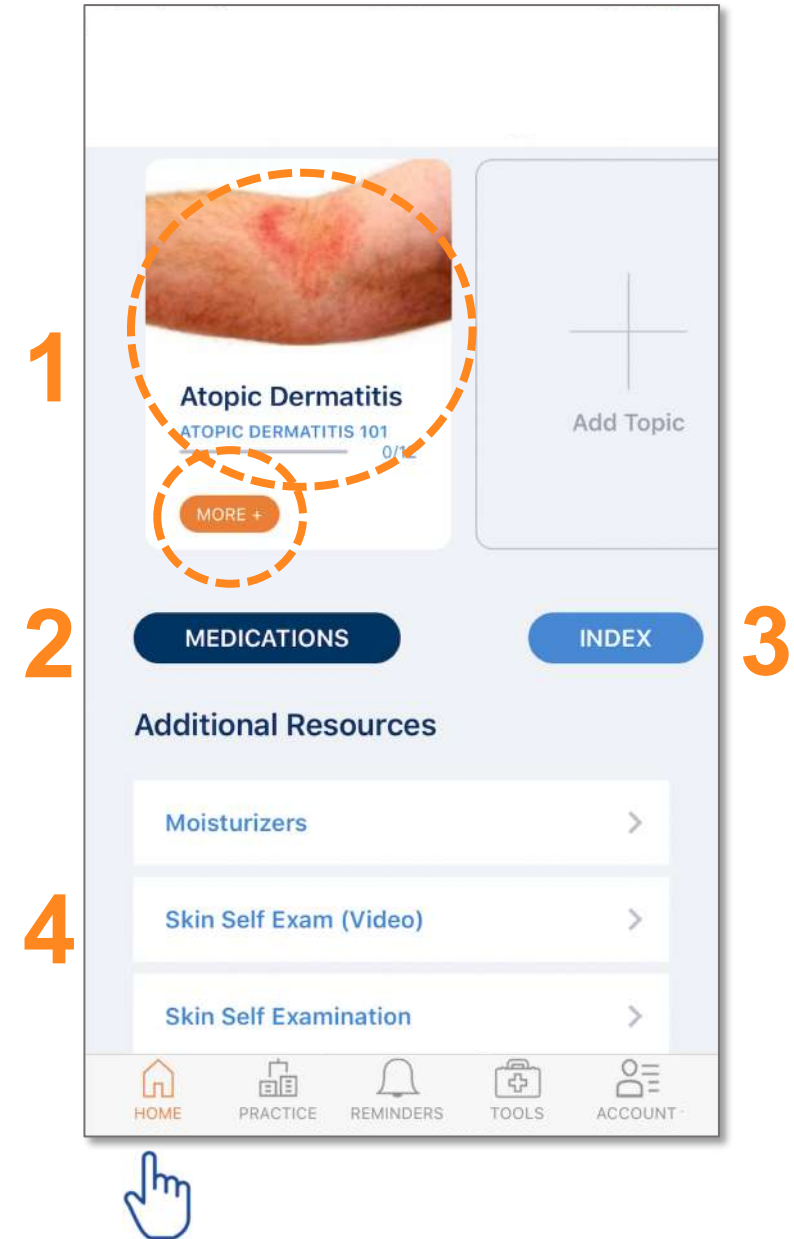
- Rx information & savings

## 3 Index

- A wide range of health topics

## 4 Additional Resources

- Helpful references of general interest

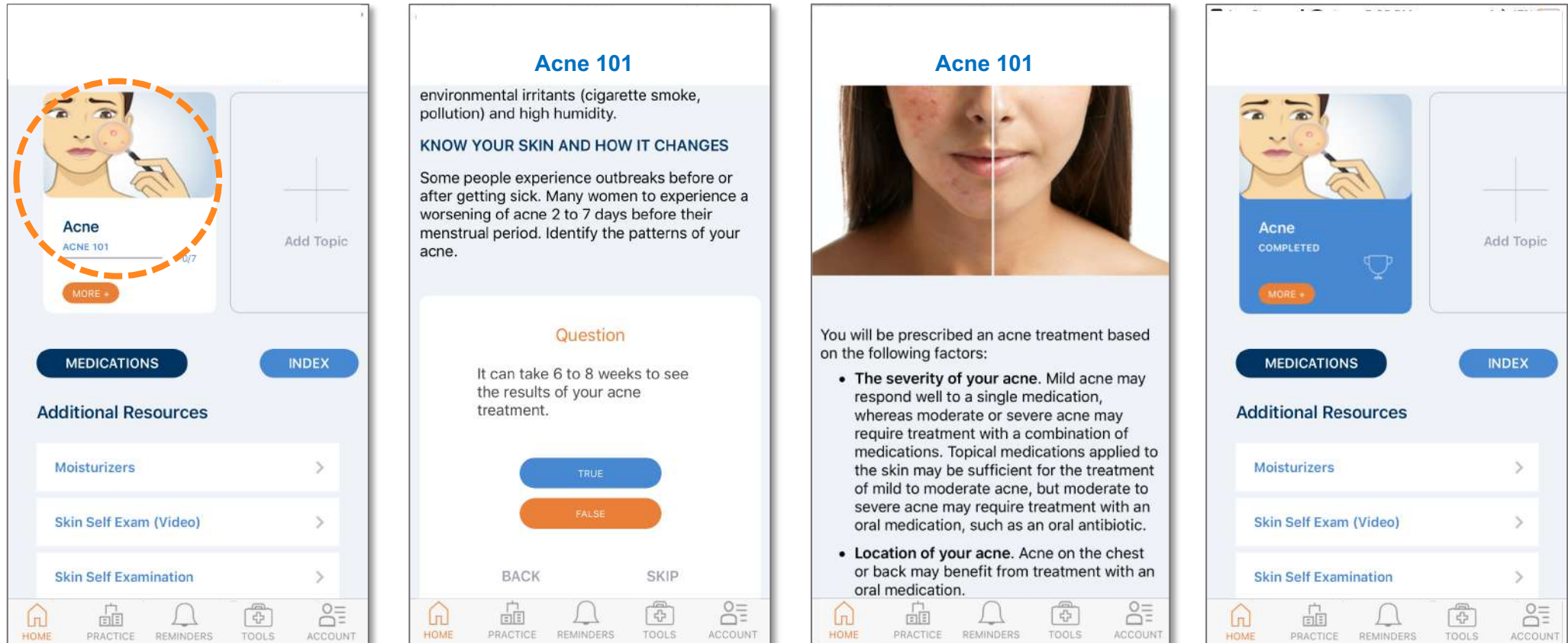


# LEARNING GUIDES

Some topics offer Learning Guides that present basic information in a step-wise fashion and pose questions to help you master key points.

**Please complete recommended Learning Guides before your next appointment.**

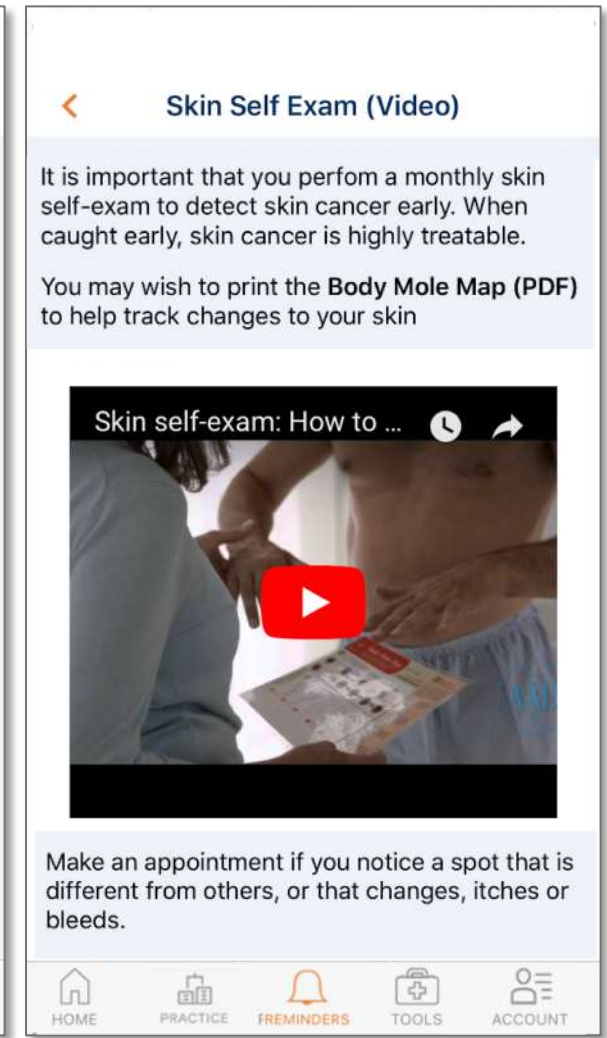
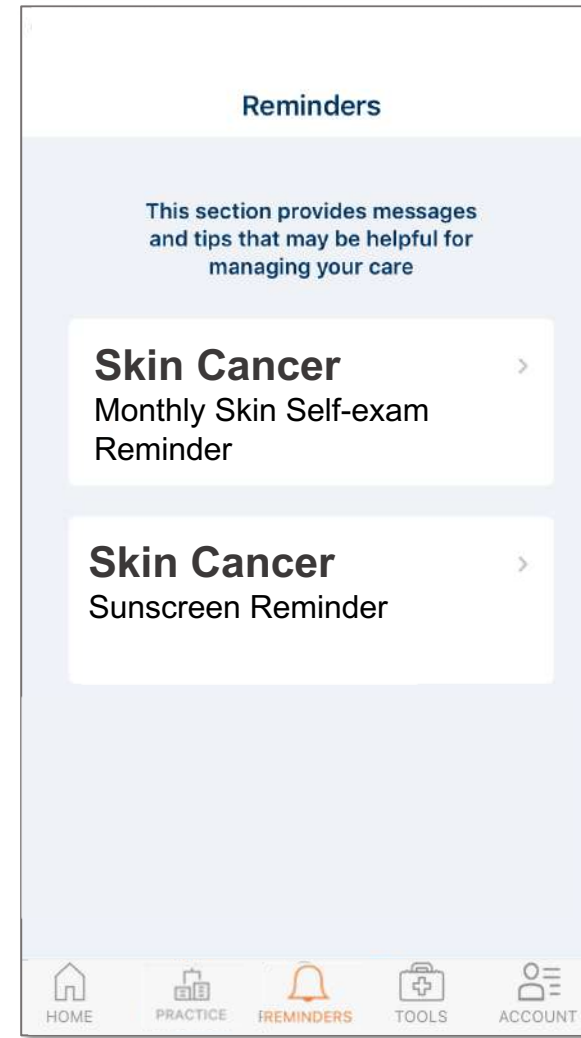
## *Example Acne 101*



# “REMINDERS”

Receive reminders and helpful tips regarding your selected topics to help you manage your care

Be sure to accept **Notifications** so that you know when a new reminder has been sent.





# “TOOLS”

Select the “Tools” section to create Appointment Reminders and take Notes

The **Notes** section enables you to jot down key points from your appointment or track questions for your next visit.

Supplement your notes with photos or videos.

